CompTIA Frequently Asked Questions (FAQ)

Q1: What CompTIA courses does Coggins International offer?

A1: We currently offer CompTIA A+, Network+, Security+ and CTT+ and are continually adding new training.

Q2: How much does each course cost?

A2: Our prices are as follows:

- **A+:** We charge $3,000 for the CompTIA A+ one week course and $2000 per week for the two week course ($4,000 total). Our price includes all courseware, test prep and both test vouchers, a $665 value if purchased separately. The one week is a 5-day course and two week is a 10 day course that prepares you to take the CompTIA A+ 220-801 and 220-802 certification exams.

- **Network+:** We charge $2,000 for CompTIA Network+. Our price includes all courseware, test prep and test voucher, a $450 retail value if purchased separately. This is a 5-day course that prepares you to take the CompTIA Network+ N10-005 certification exam.

- **Security + Atlanta**: We charge $2,000 for CompTIA Security+ in Atlanta. Our price includes all courseware, test prep and test voucher, a $475 retail value if purchased separately. This is a 5-day course that prepares you to take the SYO-301 certification exam.

- **Security+ DC:** We charge $2,500 for CompTIA Security+ in DC. Our price includes all courseware, test prep and test voucher, a $475 retail value if purchased separately. This is a 5-day course that prepares you to take the SYO-301 certification exam.

- **CTT+:** We charge $2,000 for CompTIA CTT+. Our price includes all courseware, video production and test voucher. This is a 3-day course that prepares you to take the CompTIA CTT+ certification exam.

- **Bundle (A+, Network+ and Security+):** We offer a 25% discount off our standard prices when you purchase all three courses at the same time.

- **Group Rates:** We offer special group rates on a case by case basis.

- **Pop-Up Classes:** We offer deeply discounted classes on a very limited basis. We post them on our website and send email announcements to students on the waiting list.

* All prices are subject to change.

Q3: Where can I find your class schedule?

A3: Our class schedule is posted on our website at www.coggins.com. Go to the Training link at the top and then CompTIA. Additional classes may be added, so check back often. If you don't see a class that fits your schedule, call us at (404) 389-1400 and we will try to accommodate you.

Q4: Do you have a course syllabus?

A4: Yes, each course syllabus can be found on our website, www.coggins.com. Go to the Training link at the top and then CompTIA. You will find a link to download the course syllabus in the Certifications section.

Q5: Can I take my certification test at the Coggins International facility?

A5: Yes. We are a Pearson VUE® Authorized Test Center (PVTC). You can schedule and take your test the same week as your course and walk away with full certification.

Q6: What is ACE college credit?

A6: The American Council on Education's College Credit Recommendation Service (CREDIT) links military and workplace learning with colleges and universities by helping individuals get access to college credit for formal courses taken outside traditional degree programs. In short, over 2,000 colleges and universities consider ACE credit recommendations for **direct transfer** to degree programs.

Coggins International's DLA Energy and CompTIA Security+, Network+ and A+ courses have been recommended for college credit by ACE CREDIT. Our courses receive credit as follows:

- **CompTIA A+** - 3 hours in the lower-division baccalaureate/associate degree category in PC Maintenance and Repair

- **CompTIA Network+** - 3 hours in the lower-division baccalaureate/associate degree category in Networking Fundamentals

- **CompTIA Security+** - 3 hours in the lower-division baccalaureate/associate degree category in Security Fundamentals

Q7: Do you offer financing for your classes?

A7: When you select your class and choose "Add to Cart" on the Class Schedule screen, you will be directed to a payment screen where you will be given options to check out with PayPal. PayPal offers special financing through their Bill Me Later program, which allows you to pay back your purchase over time, often interest free if paid in less than 6 months.

Please note, all financing and payment issues will be worked directly through PayPal and NOT Coggins International.

Q8: What is the last day a student can register for a course?

A8: Registration closes one week prior to the class start date. However, you may call us at (404) 389-1400 to see if we have last minute availability.

Q9: What is Coggins International's refund policy?

A9: If you need to cancel your scheduled training class, please contact us at (404) 389-1400. We require a 14 calendar day notice to cancel any registration and receive refund for pre-payment. Failure to provide the required notification will result in 100% charge of the course.

Q10: Will I be provided a computer during training or will I need to bring my own?

A10: Computers are not required. However, you are welcome to bring your laptop to class if you want to access the electronic version of your courseware.

Q11: Do your instructors hold current certifications?

A11: All of our instructors are CompTIA Certified Technical Trainers (CTT+) and are certified in multiple CompTIA certifications including A+, Network+ and Security+.

Q12: What should I do if I can't attend my class as scheduled?

A12: If you are unable to attend your scheduled training class, please contact us at (404) 3891400. We require a 14 calendar day notice to reschedule or to cancel any registration (and receive refund for pre-payment). Failure to provide the required notification will result in 100% charge of the course.

Q13: Do you have on-site parking?

A13: Yes.

- **Atlanta:** Valet and Self-Parking are available on-site. Daily parking averages $15. We are two blocks away from the MARTA Buckhead station.

- **Washington, D.C.:** Public parking is available in the main parking garage. Access to the garage is available via 14th Street (north and south) and 13½ Street (off Pennsylvania Ave.) Daily parking averages $23. More information can be found at http://www.itcdc.com/Visitor-Information/Parking.aspx.

Q14: Are my certifications good for life?

A14: CompTIA A+, CompTIA Network+ and CompTIA Security+ certifications earned on or after January 1, 2011 are designated as "CE," which indicates that they are part of the Continuing Education program offered by CompTIA. Certifications earned after January 1, 2011 must be renewed every 3 years from the certification date. You can either take the most current version of the exam for your certification or earn continuing education units (CEU's) by taking part in qualified activities found at,
http://www.comptia.org/Libraries/Certification_Documents/CE_Charts.sflb.ashx

***PLEASE NOTE: If you hold more than one certification it is only necessary to renew the certification at the highest level (i.e. if you hold a Network+ and Security+ certification, completing the Continuing Education requirements for Security + will automatically renew your credential for both certifications).

Q15: Are there hotels nearby?

A15: Yes. There are many hotels nearby. However, Coggins International has a preferred rate at the Embassy Suites Atlanta-Buckhead hotel strategically located just across the street from our Training Facility. The rate includes a two-room suite, along with complimentary parking, internet access, full cooked-to-order breakfast, a daily beverages & snacks reception, and shuttle service within a one-mile radius. The hotel address is 3285 Peachtree Road, NE, Atlanta, GA 30305 and their Front Desk can be reached at (404) 261-7733. We extend our preferred rate to students enrolled in our training classes.

Q16: What makes Coggins International the best choice for my CompTIA training?

A16: We are competitively priced, our instructors are highly experienced and we use only the best quality courseware and training materials. We effectively deliver the information to all knowledge levels, ensuring you are well-prepared for your certification exam. When you complete one of our courses you earn 3 semester hours college credit each, a benefit exclusive to our company.